

OTHER RELEVANT INFORMATION

Criteria Caixa, S.A., Sociedad Unipersonal (hereinafter “**CriteriaCaixa**”) hereby reports that:

- On May 26, 2016 CriteriaCaixa reported the conditions for desconsolidation, for prudential purposes, set by the European Central Bank (Significant Event number 239129).
- The above referred conditions included the following: *“Where directors are appointed through co-option by the Board itself, the proprietary directors of CriteriaCaixa may only vote for those directors proposed by CriteriaCaixa and shall abstain in the case of all others. Where directors are appointed by a General Meeting, CriteriaCaixa will not be entitled to challenge any nominations proposed by the Board.”*
- On September 26, 2017 the Governing Council of the European Central Bank resolved that CriteriaCaixa was no longer under its supervision, being from that moment effective the prudential desconsolidation (Significant Event number 256742).
- In strict compliance with the conditions set by the European Central Bank for the prudential desconsolidation, proprietary directors of CaixaBank, S.A. designated under the proposal of CriteriaCaixa, have duly abstained at all times: (i) from taking part in deliberations and voting on motions to appoint independent directors of CaixaBank, S.A. through the co-option system; (ii) from proposing the appointment of independent directors to

the Annual General Meeting of CaixaBank, S.A.; and (iii) from opposing the appointment of any independent director proposed by the Board of Directors of CaixaBank, S.A. in the Annual General Meeting of CaixaBank, S.A.

- The European Central Bank, in response to a request received from CriteriaCaixa and CaixaBank, S.A., reported on October 5, 2020 that it has no objection to the previous desconsolidation condition being rescinded following the merger between CaixaBank, S.A. and Bankia, S.A., as long as, once the merger by absorption of Bankia, S.A. by CaixaBank, S.A. is completed, as the case may be, the remaining desconsolidation conditions set by the European Central Bank continue to be met and CriteriaCaixa's stake in CaixaBank, S.A. share capital stays at 31% or below.

In accordance with the foregoing, CriteriaCaixa reports that it will propose to Caixa d'Estalvis i Pensions de Barcelona, "la Caixa" Banking Foundation the amendment of the Protocol for managing "la Caixa" Banking Foundation's financial participation in CaixaBank, S.A.

Information reported for all intents and purposes.

Palma, October 9, 2020.